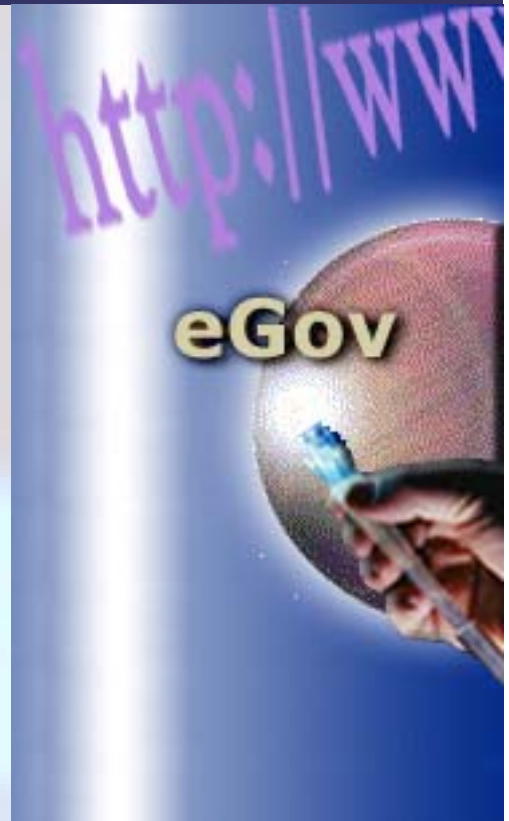


Last update on June 5, 2004

HIT e-Government Solutions



Provide solutions that allow local governments to be more responsive and effective to its citizens, businesses, and other government agencies.

Changing The Way Government Works and Communicates



Overview

e-Government is a recent phenomenon that is fast gathering steam. It is pursued by different governments for a variety of reasons. Certainly, there are many good reasons for introducing e-Government. Amongst them are increased transparency, efficiency, effectiveness and friendliness of public services; promotion of foreign investments and trade; betterment of quality of life, and impetus to local IT industry.

Given this backdrop, a Government considering to embark on the e-Government initiative is faced with many tough decisions. For instance, what is truly e-Government? is e-Government necessary to achieve its objectives? how to go about developing the right e-Government model? how much investments would be sufficient? etc.

e-Government is the interchange of value, including information and services online through the Internet or other electronic means. e-government makes the interaction between government and citizen (G2C), government and business (G2B), and government with government (G2G) convenient, transparent, and inexpensive.

At HIT, we understand the challenges of integrating e-government with core IT resources, and we understand the best practices of your field.

Today, HIT can deliver fully customized e-government solutions at truly affordable costs and greatly reduced timeframes - solutions that meets the highest standards of enterprise computing for accessibility, scalability, and manageability.

HIT e-government solutions can help make government services more accessible, responsive, and effective to citizens, businesses, and other government agencies than ever before.

Benefits

Benefits to government:

- ☑ **Increased Interaction:** An integrated infrastructure will empower corporations and individuals to interact with multiple agencies and jurisdictions anytime and anywhere, via the Internet.
- ☑ **Increased Efficiency:** e-Government solutions increase efficiency, reduce costs and create goodwill in communities.
- ☑ **Leadership:** e-Government enables government agencies to stay on top of the rapid changes in how government interacts with people and business.

Benefits to citizens & businesses:

- ☑ **Accessibility:** All means are available online to execute transactions or other services with government.
- ☑ **Time and Money:** Corporations can save time and money by dealing with government online, completing processes in hours instead of weeks or months.
- ☑ **Reliability:** Every online service and transaction has a standard procedure, which citizens/corporations are led through. Interacting with government is made simple and easy.
- ☑ **Comfort:** e-Government simplifies interaction with government. e-Government enables an anytime, anywhere alternative for taking care of your government business, making it faster and easier.
- ☑ **Authority:** e-Government enables citizens/corporations to interact with government on their terms, saving time and trouble.

Offerings

Consultancy

- Creating the e-government blueprint
- Crafting concrete objectives and effective strategies
- Designing IT infrastructure and information security frameworks
- Defining the implementation roadmap
- Advising on service adoption and marketing issues

Development and Implementation

- Designing integrated informational, transactional and collaborative services.
- Building reliable, secure and efficient infrastructure.
- Using web services to promote interoperability between legacy, existing and future services.

Support Services

- Providing round-the-clock call data centers, and disaster recovery options.
- Undertaking customer relations management.
- Implementing marketing and training services.