

Last update on Nov 16, 2005

HASIBAT

Services



Hasibat Information Technologies (HIT) is a total service organization with a growing customer base including all types and sizes of computer systems. Hasibat offers a comprehensive range of information technology services, which include the following:



Hardware Maintenance

Networking

Site Preparation

Security

Outsourcing

Storage

Smart Building

Project Management

Consultation

System Development

Disaster Recovery

VPN Services

Hardware Maintenance

Hasibat delivers quality hardware maintenance services that help you improve the management of your systems, and gain efficiencies across your IT infrastructure. With such services, you have access to highly skilled IT engineers who support desktops, servers, peripherals, High end servers, Switches, Routers and Storage; from Vendors like Compaq, 3Com, HDS and Cisco.

Networking

Hasibat's network services can help you with any number of networking solutions. Hasibat's trained staff of networking professionals can provide all types of networking options for your business. Services we offer include but are not limited to: Network installation, maintenance and troubleshooting, Network security, Network design & cabling, Network consulting and PC-to-Host and Web-to-Host Solution for IBM Mainframes/ AS400 Hosts.

Site Preparation

Site preparation for Computer Rooms is one of the main services of Hasibat. It focuses on standardized site planning, engineering, and preparation. Infrastructure implementation beginning with business and project planning. Hasibat experienced site preparation experts oversee all site preparation; establishing the schedule, defining deliverables, and managing all resources. With proper site preparation, technology you can have a fail safe Computer Room Environment.

Smart Building

Hasibat provides comprehensive turnkey solutions for Smart Buildings. A state-of-the-art work environment, including full in-building cabling and network access, wireless service, voice service, and affordable, reliable, high-speed Internet access. As all the services are provided tenants get the benefits of a network that provides greater bandwidth, scalability, performance, security and Internet access. By providing an infrastructure that enables faster communications and higher volumes of information exchange, organizations benefit from increased employee productivity and therefore business profitability.

Consultation

At Hasibat, we believe in going further than listening to the customers to know their "wants". Actually we help our customers out in identifying their real "needs" by the Needs' Analysis service our experienced team of consultants provide. This requires understanding the existing IT infrastructure of the customer's organization and appreciating their future business plans so that both what's on the ground and the planned business growth, both can be catered for while shaping the proposed solution. Our consultants' role doesn't stop at the point when the project kicks off; actually this is where role starts to be more vital. A planned follow up process takes place with the customer to insure that the solution Hasibat is building will meet customer's expectations.

Disaster Recovery

HIT provides facilities to host servers for organizations' mission-critical applications, to continuously back-up production data to these servers, to test this setup on a regular basis and to house some of the organization's technical staff in case of a disaster.

HIT will provide Recovery infrastructure hosted in a state-of-the-art Data Center consisting of a Computer room with AC, UPS, Fire Fighting System, Access Control, Generator, Raised Floor, Remote Monitoring via Cameras and Alarms sent via SMS and Emails. The organization's servers are hosted in a Data Center. Telecommunication links are put in place to allow continuous updating of mission-critical data from the primary servers. Organizations are able to remotely monitor the servers from their own facilities. HIT will monitor the site 24x7

Storage

There are some challenges that you face as you manage your storage requirements - and it may take more work, expertise, and tools than your IT organization may be able to support on its own. Hasibat's storage solutions from Compaq and HDS complement your IT resources by delivering the storage capabilities and technical expertise you need - whenever, at a predictable price and performance level.

Outsourcing

Hasibat outsourcing services can provide dedicated engineers to station in customers' sites for various services including: Server & PC Maintenance, Help Desk, Antivirus/Firewall Support, Support Magic Implementation, Networking, Microsoft Enterprise Licensing, and Oracle Support. This includes Helpdesk Services, which will minimize support costs and ensure high level of User satisfaction by providing effective user support.

Project Management

Project management services from Hasibat are designed to help you manage your project throughout the IT lifecycle. These services insure that a project moves smoothly through the three phases of a project's life cycle: planning phase, implementation phase, and sign-off phase. Hasibat provides professional project management services that can help in delivering the project on time, and provide the expertise to deliver projects within budget that meet customers' expectations.

Security

Hasibat's security services provide the consulting expertise necessary to ensure the successful deployment of client's security solutions. The services are not to simply install, configure, then leave, but provide the knowledge transfer essential for giving the most effective and valuable overall solution for client organization. Hasibat utilizes a number of security solutions like Firewall, IDS, Auditing to provide the highest level of protection against internal and external threats to your systems.

System Development

Our vision when it comes to solutions, is that a solution needs always to be an integrated one to serve the purpose of solving more than one problem, adding more than one value, and becoming a part of any existing IT infrastructure in the organization. Our professional System Engineers who have a good understanding of our products, solutions, and latest IT technology in the market, are capable of performing the critical task of integrating different parts of the proposed solution together, and then with the customer's existing technology. In addition to this, our development team can customize the application(s) offered as a part of the solution to create a "better fit" for the customer's needs and existing IT environment as well. We develop, customize, implement, test, deliver, and maintain.

VPN Services

- International Data Circuit
- Wireless Data Services
- Voice Gateway
- Multimedia delivery
- Web-based access to customer billing and payment information
- VoIP (Voice over IP).
- Automated remote data reading and reconciliation
- Inter-carrier and interconnect accounting and reconciliation